



# INFORMATION GUIDE

for international students





## Welcome to the PXL University College!

We want to wish you a warm welcome to Belgium, Flanders and PXL University College. We will do our utmost to create optimal conditions for you to have a nice and successful study period at PXL University College.

We have compiled this welcome brochure in hopes that it will serve you as a quick reference guide to various facets of life at PXL, Hasselt and Diepenbeek.

Do not hesitate to contact us if you need any assistance while you are with us. We will do all we can to meet your high expectations of our school.

Sincerely,

International Relations Office PXL

Student Services Stuvox

[www.pxl.be](http://www.pxl.be)

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## 1. GENERAL DESCRIPTION PXL

PXL University College is a merger between PHL University College and XIOS University College Limburg. The new University College in Limburg is a young dynamic and vibrant organisation, located in the heart of Europe, the Euregion Meuse-Rhine. PXL University College is a centre of expertise for innovation, creativity and entrepreneurship with a long and strong international tradition.

PXL University College provides programmes of non-university higher education. Non-academic higher education covers a period of 3 years.

PXL University College has about 7000 students, 9 departments and three locations: Hasselt, Diepenbeek and Genk (MAD-Faculty).

### **Central Administration**

Elfde-Liniestraat 24 (Building A),  
BE-3500 Hasselt  
President: B. Lambrechts



### **Location**

<https://maps.google.com/maps/ms?msid=207838094735076983954.0004f324a07fc42b5c942&msa=0&ll=50.938743,5.349848&spn=0.003962,0.009645>

## Departments and locations



**PXL PXL-Business**  
Elfde-Liniestraat 25 (Building B),  
BE-3500 Hasselt  
Head of department:  
JP Segers



**PXL PXL-Education**  
Vildersstraat 5,  
BE-3500 Hasselt  
Head of department:  
M. Hermans



**PXL PXL-Healthcare**  
Guffenslaan 39,  
BE-3500 Hasselt  
Head of department:  
R. Nelissen



**PXL PXL-IT**  
Elfde-Liniestraat 25 (Building B),  
BE-3500 Hasselt  
Head of department:  
F. Vos



**PXL PXL-Media & Tourism**  
Vildersstraat 5,  
BE-3500 Hasselt  
Head of department:  
R. D'Exelle



**PXL PXL-Music**  
Bootstraat 11,  
BE-3500 Hasselt  
Head of department:  
G. Stinckens



**PXL MAD-Faculty**  
Elfde-Liniestraat 25 (Building C),  
BE-3500 Hasselt  
Director:  
An Moons



**PXL PXL-Social Work**  
Vildersstraat 5,  
BE-3500 Hasselt  
Head of department:  
F. Giraldo



**PXL PXL-Tech**  
Agoralaan (Building H)  
BE-3590 Diepenbeek  
Head of department:  
M. Schepers

## 2. PXL INTERNATIONAL RELATIONS OFFICE

### International Relations Office

#### *Head & Institutional Erasmus Coordinator*

Mrs. Kristien Bauwens  
Elfde-Liniestraat 24,  
(Building A),  
BE-3500 Hasselt  
[international@pxl.be](mailto:international@pxl.be)



#### *Assistant Coordinator*

Mrs. Birgitte Wynants  
Elfde-Liniestraat 24  
(Building A),  
BE-3500 Hasselt  
[international@pxl.be](mailto:international@pxl.be)



### Departmental Coordinators International Relations

#### PXL-Healthcare



Mrs. Mimi Market  
[mimi.market@pxl.be](mailto:mimi.market@pxl.be)

#### PXL-Tech



Mrs. Pina Cimino  
[pina.cimino@pxl.be](mailto:pina.cimino@pxl.be)

#### PXL-Business



Mrs. Véronique Huybrechts  
[veronique.huybrechts@pxl.be](mailto:veronique.huybrechts@pxl.be)

#### PXL-IT



Mrs. Marijke Sporen  
[marijke.sporen@pxl.be](mailto:marijke.sporen@pxl.be)

#### MAD-Faculty



Mr. Dirk Kenis  
[dirk.kenis@pxl.be](mailto:dirk.kenis@pxl.be)

#### PXL-Education



Mr. Jochen Didden  
[jochen.didden@pxl.be](mailto:jochen.didden@pxl.be)

#### PXL-Music



Gert Stinckens  
[gert.stinckens@pxl.be](mailto:gert.stinckens@pxl.be)

#### PXL-Media & Tourism



Mrs. Brigitte Luyten  
[brigitte.luyten@pxl.be](mailto:brigitte.luyten@pxl.be)

#### PXL-Social Work



Mrs. Ivette Leten  
[ivette.leten@pxl.be](mailto:ivette.leten@pxl.be)

### 3. DIRECTIONS TO PXL UNIVERSITY COLLEGE

#### ***From “Brussels National Airport” to Hasselt***

Take the train from “Brussels National Airport” to Leuven or Brussels, and then a connecting train to Hasselt. The timetables for the trains can be found on the website of the Belgian railways NMBS.

<http://www.belgianrail.be/en/Default.aspx>

#### ***From “Brussels South Charleroi Airport” to Hasselt***

Take the bus from “Brussels South Charleroi Airport” to the railway station “Charleroi South”. There take the train to Hasselt via Brussels Nord, Brussels South, or via Liege-Guillemins, depending on the time. The timetables for the trains can be found on the website of the Belgian railways NMBS.

<http://www.belgianrail.be/en/Default.aspx>

#### ***From Hasselt railway station to PXL - Campus Elfde-Linie***

At Hasselt railway station, take the bus H2 in the direction of Kiewit and get off at Kapermolen. If necessary, ask the bus driver where to get off.

For the timetables of the busses, you can consult the website of the bus company “De Lijn”

<http://www.delijn.be/en/index.htm>

#### ***From Hasselt railway station to PXL - Campus Diepenbeek***

Bus 45 leaves every 15 minutes from the railway station in Hasselt (and from the Kolonel Dusartplein) to PXL University College – Campus Diepenbeek. Get off at the 2<sup>nd</sup> bus stop on the University Campus.

For the timetables of the busses, you can consult the website of the bus company “De Lijn”

<http://www.delijn.be/en/index.htm>

### 4. FORMAL ARRANGEMENTS

#### 1. Health Insurance

Although exchange students remain registered at their home university during their study period abroad, you also need to register officially as exchange student at PXL University College.

To be registered as a PXL student, you must prove that you have health insurance coverage. A health insurance covering the full period of the stay in Belgium is **compulsory** for all international students.

Students from EU countries and from other countries with which Belgium has a health insurance agreement may maintain their health insurance from the home country in Belgium by taking out a European Health Insurance Card or equivalent document. This must be done before departure.

Students from other than the above mentioned countries have to make arrangements for cover during their stay in Belgium with an insurance company in their home country.

#### 2. Registration at PXL University College

Upon arrival a digital picture for your student-ID is taken at the Registrar's office. You will be enrolled and you will receive all required documents connected to your student status.

Your departmental coordinator will go over your class schedule and will assist you in finalising your learning agreement.

Registration takes place at the student administration, which is located in PXL-congress, campus Elfde Linie, Elfde-liniestraat 24, Building D, 3500 Hasselt

After registration, you will receive:

- A student card
- A PingPing card (= payment system)
- A PXL account

### 3. Registration at town hall

**All international students**, whether they are inhabitants of the European Union or not, who are staying longer than 3 months must register. This should be done immediately after registration at PXL University College and preferably within 1 week after arrival.



#### **HASSELT**

Administrative Services  
Registration Office for Foreigners  
Groenplein 1  
BE-3500 Hasselt

Mo-Fri: 9:00-12:30 and 13:30-16:00



#### **DIEPENBEEK**

Town Council  
Dorpsstraat 14  
BE-3590 Diepenbeek

Mo: 8:30-12:00,  
Tue: 8:30-12:00 and 13:00-19:00,  
Wed: 8:30-12:00 and 13:00-16:30,  
Thu: 13:00-16:30,  
Fri: 8:30-12:00

#### **European students**

You will be asked for:

- Acceptance letter of PXL
- Proof of registration at PXL
- Your ID-card or passport
- Your insurance documents

#### **Non-European students**

You will be asked for:

- Acceptance letter of PXL
- Proof of registration at PXL
- Your passport/visa
- Your insurance documents (proof of health insurance)
- 2 passport photo's



## 5. HOUSING

First of all PXL University College does NOT offer student residences on campus. You need to rent a student room from PRIVATE landlords.

Students generally rent a room (or “kot”) in a student house shared with between 5 and 60 fellow students. Rooms are usually furnished and are minimum 12 m<sup>2</sup> in size. Bed linen and kitchen utensils are not provided. Each room has a private sink. Kitchen and shower is shared or individual. Access to internet is widely available in private student accommodation.

The average rent is about €250 per month, including expenses for utilities. You always need to pay a deposit of two months’ rent in advance. Your rent needs to be paid monthly.

We have an up-to-date database with available rooms. This database contains a list of all available accommodations, including the names of landlords/landladies and owners who use the official tenancy agreement.

<https://uhintra3.uhasselt.be/svkamers/default.aspx>

It is advisable to use this official tenancy agreement, as it guarantees the rights of a tenant. In case of a discord between tenant and landlord/landlady/owner, someone of the social service acts as an intermediary. If you sign the contract of a certain period, you also need to pay the rent for the whole period, even if you want to leave earlier. So think about this before you sign the contract. Do not wait until you arrive in Belgium to rent a room! We do not have a youth hostel in Hasselt or other cheap accommodation where you can stay for a short period.

### Contact



Mr. Mathias Van Dyck  
[mathias.vandyck@pxl.be](mailto:mathias.vandyck@pxl.be)  
+32 11 77 5845

## 6. LANGUAGE COURSES

### 1. Survival Dutch

You learn the basics of the Dutch language. So you will be able to take the bus, to find your way in Hasselt or order a pint in a pub. There is a strong focus on communication. (3 ECTS credits, Sept.-Oct.)

### 2. English for incoming students

An English language course is offered for all incoming students. (3 hours a week, Sept.-Jan., 3 ECTS credits)

### 3. Language courses at PCVO Moderne Talen

At PCVO Moderne Talen language courses are organised. Every month new students can step into a programme. More information: <http://www.modernetalen.be/>

#### 4. Language courses Dutch

If you want to take a language course Dutch NT2 at PCVO Moderne Talen, you first have to go to “Het huis van het Nederlands” (the house of the Dutch language) for an intake. In September, special intake moments are organised for international students.

##### Contact

Mrs. Elly Vincken  
Het huis van het Nederlands – Provinciehuis  
Universiteitslaan 3, 2nd floor, 3500 Hasselt  
tel. 011/30 56 11  
[evincken@limburg.be](mailto:evincken@limburg.be)

## 7. STUDENT FACILITIES

### 1. Laptops

Education at PXL is ICT (Information and Communication Technology) oriented. Working with a laptop is part of the training at PXL. PXL uses a wireless network (wireless LAN). International students who have a laptop are strongly advised to bring their own portable computer. If you don't own one, a laptop can be rented at PXL.

##### Contact

Mr. Joris Bleys  
Elfde Liniestraat 23 (Building D)  
[joris.bleys@pxl.be](mailto:joris.bleys@pxl.be)  
MO-FR: 9:00 – 11:30 and 13:30 – 16:00

### 2. Cafeterias and restaurants

There are cafeterias and restaurants on the different campuses. Hot meals are offered between 11:30 and 13:30 at student prices. The restaurants are closed during the holidays.

#### A. Campus Hasselt

##### (1) Elfde-Liniestraat

###### **Restaurant**

Hot meals (11:30 – 13:30)

###### **Cafeteria building D**

Breakfast (07:30 – 10:00)

Mo-Thu: 07:30 – 23:00

Fr: 07:30 – 16:30

###### **Sandwich shop**

8:30 – 13:00

##### (2) Vildersstraat

###### **Restaurant**

Hot meals (11:30 – 13:30)

###### **Cafeteria**

08:00 – 17:00



## **B. Campus Diepenbeek**

### ***Restaurant***

Hot meals (11:30 – 13:30)

### ***Cafeteria***

Snacks, sandwiches, beverages  
(08:30 – 19:30)

## **3. Social and psychosocial service**

When things do not work out the way you want them to: problems with your parents, sleepless nights, fear for exams, ... When you can't stand up for yourself or feel bad. When you want to talk with someone about topics like relationships, sexuality, alcohol, drugs, ...

The social workers offer a conversation to find solutions or to clear your mind. If it might be necessary, you can get to find further therapy or psychotherapeutic sessions.

## **4. Start package**

In the student residences KS51 and STUDHO you can rent a start package including pillow, duvet, casserole, pan, glasses, forks, knives, spoons, teaspoons, plates and cups. You pay a deposit in advance, which will be fully refunded when you return the package in perfect condition. You can ask the landlord for more information.

## **5. Free rental bikes**

Free bikes are offered by VEDO Diepenbeek and Fietsbasis Hasselt. Students can rent a bike at each campus for a period of 1 month up to 1 year. You only pay a deposit of €70, which will be fully refunded when you return the bicycle. Please return the bike at the end of your stay at the exact same place where you picked it up.

## **6. Culture**

Cultural activities are organized on a regular basis, often in cooperation with other University Colleges and the University.

A range of music and arts activities are available to students in the Cultural Centre of Hasselt, the "Muziekodroom", the Art Centre "Z33" and the Art Centre "België".

Kinepolis is a big movie complex with 14 cinemas, all offering the newest films. Movies in Belgium are always shown in their original language with Dutch and French subtitles, so 90% of the movies are in English. For opening hours, film information and prices:

[www.kinepolis.com](http://www.kinepolis.com)

The Cultural Centre of Hasselt is an active and differentiated meeting place for performing arts, classical music and the visual arts. You can have a wide range of experiences, all under one roof.

[www.ccha.be/1415/](http://www.ccha.be/1415/)

## **7. Sports**

In Hasselt and Diepenbeek several indoor and outdoor sports can be practiced. Visit this website for more information: <http://www.studentensportlimburg.be/en/home>

We also offer good deals for swimming (for free), squash, wall climbing, outdoor tennis, ice skating and fitness.

**Contact**

Mr. Erik Vanmierlo  
Elfde-Liniestraat 23,  
Building D, ground floor  
BE-3500 Hasselt  
[erik.vanmierlo@pxl.be](mailto:erik.vanmierlo@pxl.be)

**8. Bookshop/copy centre**

This service sells syllabuses, edited by members of the teaching staff. Students can buy them at reasonable prices.

Elfde-Liniestraat 23, building D  
BE-3500 Hasselt  
[bookshop@pxl.be](mailto:bookshop@pxl.be)  
Hours: Daily 08h00 – 16h00

**9. Ping Ping card**

After your registration at the Registrar's Office, you will receive your student-ID card. This ID card will be used as identification. Ping Ping, an open payment system, is also integrated into your student card. You can make payments on campus Hasselt and Diepenbeek (catering, printing/copying, vending machines, reception, sports) as for a number of other services on the campus. In the student restaurant you get a discount if you pay with this card.

**10. Libraries**

Each campus provides a library with all essential basic literature and works of reference. Except for specialist literature and periodicals, you will find there PC's, software and places for individual study or teamwork.

**A. Campus Hasselt****(1) Elfde-Liniestraat**

Elfde-Liniestraat 24 (Building A)  
BE-3500 Hasselt  
Mo-Thu: 08:30 – 18:00  
Fr: 08:30 – 17:00

**(2) Vildersstraat**

Vildersstraat 5  
BE-3500 Hasselt  
Mo-Fr: 08:00 – 17:00

**B. Campus Diepenbeek**

Universitaire Campus (Building E)  
BE-3590 Diepenbeek  
Mo-Fr: 08:30 – 17:00

You can also register as a member of the Provincial Library of Limburg. You don't have to pay for your membership: [www.limburg.be/pbl](http://www.limburg.be/pbl)

Location: Martelarenlaan 17, BE-3500 Hasselt; open from Monday till Friday: 10:00-19:00, on Saturday: 10:00-17:00

## 11. Student associations

### ***Mater Paramedica***

PXL-Healthcare

<http://www.materparamedica Hasselt.be/>

### ***Mercurius***

PXL-Business

<https://www.facebook.com/mercurius.hasselt>

### ***Prominos***

PXL-Education

<http://www.prominos.be/>

### ***Orbis***

PXL-Education/ PXL-Media&Tourism/ PXL-Social Work

<https://www.facebook.com/orbis.hasselt>

### ***Association for Exchange Students (AES)***

University of Hasselt (UHasselt)

Universitaire Campus

3590 Diepenbeek

<http://aes.uhasselt.be>

[aes@student.uhasselt.be](mailto:aes@student.uhasselt.be)

The aim of the student organizations is to integrate international students in the local student culture. Throughout the year, these organizations organize activities for guests and Belgian members, such as pub crawls, trips, weekends, an international week, parties, sports, cantus,... The purpose is to meet other exchange students as well as local students.

### ***Association Internationale des Etudiants en Sciences Economiques et Commerciales (AIESEC)***

University of Hasselt (UHasselt)

Universitaire Campus

3590 Diepenbeek

<http://www.aieseclimburg.be/>

[info@aieseclimburg.be](mailto:info@aieseclimburg.be)

### ***Erasmus Student Network (ESN)***

ESN is a European wide student organization. Its goal is to support and develop student exchange. It is composed of over 130 local sections working in Higher Education Institutes and is organized on a local, national and international level. The network is in contact with almost 60.000 internationally minded students.

[www.esn.org](http://www.esn.org)

### ***Vlaamse Vereniging Studenten (VVS)***

The VVS coordinates the students' councils of the Flemish universities and the colleges for higher education, which acts as a representative organ towards the different official authorities.

[www.vvs.ac](http://www.vvs.ac)

## 8. TRANSPORTATION

### 1. By bus

Public bus transport is organized by “De Lijn”. Bus tickets can be bought on the bus.

“De Lijn” provides two free shuttle services every day: the Boulevard shuttle (BP) and the Centrum shuttle (CP). The BP connects all the stops along the inner ring with the station (runs every 5 minutes). The CP connects the station and the Grote Markt (runs every 10 minutes).

The buses H1 and H11 go to the district boroughs of Kermt and Kuringen, Herkenrode Abbey, station, Virga Jesse Hospital, Cultural Centre, City Park and Salvator Clinic. The buses H2 and H12 go to the Domein Kiewit, the swimming pools, Kapermolen Park, Japanese Garden, the station, Runkst and Sint-Lambrechts-Herk. The bus H3 goes to Kiewit, Sint-Jansheide, Stokrooie, Kuringen, station, Japanese Garden, Grenslandhallen, Provinciehuis, Kinapolis, the golf course and Godsheide. The bus H5 goes along a large part of the outer ring road.

With the Buzzy Pazz you can travel through Flanders 24/7 on any bus or tram as long as you are under 25.

PXL students who have to travel from Hasselt to Campus Diepenbeek (and back) can buy a Campuspass (20€) at the Student Service (building D). This pass is valid for a whole year. The Campuspass can be used for all journeys with De Lijn in zone 1 (Hasselt), zone 4 (Diepenbeek) and zone 38 (Lutselus).

Visit this website for more information:

<http://www.delijn.be/en/vervoerbewijzen/types/index.htm>

### 2. By train

#### **Go Pass 10**

A “Go Pass 10” is a discount pass for young people under 26, with which you can make 10 separate journeys to any destination in Belgium for only €51. It is valid until 1 year after purchase and does not bear a name: you can lend it to your friends or let them travel with you on your Go Pass 10, as long as they are also under the age of 26.

More information:

<http://www.belgianrail.be/en/travel-tickets/passes-cards/go-pass-10.aspx>

#### **Go Pass 1**

Are you under 26? Do you want to get away by train without having to buy a 10-journey pass? Then the Go Pass 1 is just what you need! With the Go Pass 1 you can make a single journey to any destination in Belgium for only €6. The Go Pass 1 must be purchased via Ticket Online. Quick and easy!

More information:

<http://www.belgianrail.be/en/travel-tickets/tickets/go-pass-1.aspx>

Plan your route by train? No problem! You can do it online:

<http://hari.b-rail.be/HAFAS/bin/query.exe/en>

## 9. GENERAL PRACTICAL INFORMATION

### 1. Mobile Communication

#### A. General information

Country number for Belgium: 32

Area code Hasselt and Diepenbeek: 011, when calling within Belgium, always dial the full area code

#### B. Useful numbers

National information: 1207

International information: 1204

#### C. Mobile telephone

It is advisable to take a Belgian phone number, otherwise you would spend a lot of money because of the “roaming”.

The three major operators in Belgium: [www.proximus.be](http://www.proximus.be), [www.mobistar.be](http://www.mobistar.be), [www.base.be](http://www.base.be). Many specialised dealers are also official agents for one of the three major operators. See <http://www.goldenpages.be/> and look for a mobile phone.

They all have their specific rates and offers. It is best to check which formula suits you best. Do not sign any contract without fully understanding its terms and implications!

### 2. Money matters

#### A. Bank account

The best way to deal with money during your stay is using a bank account. If you carry a large sum of cash money at arrival, try to open a bank account as soon as possible.

If you keep using the bank account in your home country, please contact your local bank about transaction costs in Belgium for this account.

The main banks in Belgium, in alphabetical order: BNP Parisbas-Fortis, Belfius, ING, KBC. They all have their specific benefits and rates for students.

KBC, ING and Belfius only require a passport or identity card to open an account. BNP Parisbas Fortis also requires your temporary Belgian identity card, acquired after registration at the town hall.

*Banks in Hasselt:*

#### **BNP PARIBAS FORTIS**



Ridder Portmansstraat 1  
Kunstlaan 18  
Grote Markt 6  
Elzenstraat 23  
Banneuxstraat 17

#### **ING**



de Schiervellaan 10  
Sint-Hubertusplein 14

**BELFIUS**

Havermarkt 36  
Sint-Katarinaplein 23  
Sint-Truidersteenweg 121

**KBC**

Havermarkt 7  
Gouverneur Verwilghensingel 102  
Casterstraat 66

Most banks are open Monday to Friday 9:00-12:00 and 14:00-16:00; on Saturday 9:00-12:00.

Some banks are equipped with universal Self-services where everyone can withdraw money or charge Proton, e.g. BNP Parisbas Fortis, Grote Markt 6.

Also on PXL Campus Elfde-Linie, Building A, you can find an ATM.

**B. Euro**

The euro is used in Belgium.

**3. Post services (B-POST)****A. Post offices*****Post offices in Hasselt:***

Maastrichterstraat 49, 3500 Hasselt

Opening hours:

Mo-Fr: 09:00-18:00

Sa: 09:00-15:00

***Post office in Diepenbeek:***

Kerklaan 15, 3590 Diepenbeek

Opening hours:

Mo-Fr: 09:00-12:30 and 14:00-17:00

Sa: 09:00-12:30

**B. Post points**

Post points are little post offices located inside stores. You can send your mail and buy stamps while you are doing groceries. For complicated matters you have to visit a post office.

Supermarket Spar, Banneuxstraat 21, 3500 Hasselt

Supermarket Delhaize, Luikersteenweg 109, 3500 Hasselt

Supermarket Carrefour, Kuringersteenweg 491, 3511 Kuringen

For national standardized items up to 50 grams, this costs €0.77 . For international standardized mail the rate varies from €1.03 to €1.13 in Europe and from €1.24 to €1.34 for international mail outside Europe.

For detailed information see the Tariffs Guide at

<http://www.bpost.be/site/nl/residential/pricing/prices.html>



#### 4. Supermarkets

The supermarket chains sell most common products. You can keep a lid on the costs of shopping in cheap supermarkets such as Aldi. Fruits and vegetables can be bought cheaply at local markets. Small grocery shops and night shops are usually more expensive.

On Tuesday and Friday in the morning, there is a market in Hasselt at Kolonel Dusartplein.

##### Delhaize

Luikersteenweg 109  
BE-3500 Hasselt  
Mon-Sat: 08:00-20:00  
Fri: 08:00-21:00



##### AD Delhaize

Nieuwstraat 169  
BE-3590 Diepenbeek  
Mon: 12:00-18:30  
Tue-Sat: 09:00-18:30  
Sun: 09:00-12:00



##### Carrefour Hypermarket

Herkenrodesingel 2  
BE-3500 Hasselt  
Mon-Sat: 08:30-20:00  
Fri: 08:30-21:00



##### Carrefour Market

Wijkstraat 37  
BE-3590 Diepenbeek  
Mon-Sat: 09:00-19:00  
Fri: 09:00-20:00



##### Aldi

Casterstraat 31A  
BE-3500 Hasselt  
Mon-Sat: 08:30-19:00



##### Aldi

Steenweg 16A  
BE-3590 Diepenbeek  
Mon-Sat: 08:30-19:00



##### Carrefour Express

Maastrichterstraat 49  
BE-3500 Hasselt  
Mon-Sat: 07:45-19:30



If you need cheap kitchen stuff or things to decorate your student room:

##### Hema

Koning Alberstraat 17  
BE-3500 Hasselt  
Mon-Sat: 09:00-18:00



##### Blokker

Molenpoort 5  
BE-3500 Hasselt  
Mon-Sat: 09:30-18:00



##### Wibra

Maastrichterstraat 49  
BE-3500 Hasselt  
Mon-Sat: 09:00-18:00



##### Casa

Sint Jozefstraat 10  
BE-3500 Hasselt  
Mon-Sat: 09:30-18:00



##### Kruidvat

Koning Alberstraat 50  
BE-3500 Hasselt  
Mon-Sat: 09:00-18:00



##### Gifi

Runkstersteenweg 214  
BE-3500 Hasselt  
Mon-Fri: 09:30-18:30  
Sat: 09:30-18:00



## 5. Launderettes

**'t Witwassertje**  
Sint-Katarinaplein 2  
BE-3500 Hasselt

**Cleva bvba**  
Plantenstraat 44  
BE-3500 Hasselt

**Pascale**  
Oude Luikerbaan 100  
BE-3500 Hasselt

**Bortels M.**  
Maastrichterstraat 73  
BE-3500 Hasselt

**Davina Wassalon**  
Kempenstraat 163  
BE-3590 Diepenbeek

### **Average prices:**

€3,50 or more for 5 kg of laundry  
€6 or more for 10 kg of laundry  
€8 or more for 16 kg of laundry  
€0,50 or more for 8 minutes drying

## 6. Sorting and selection of the waste

Ask the landlord how the garbage collection is organised in your student room! We have a system of selective waste collection. Each different type has to be put in a special bag. These bags can be purchased at various shops. Please only use the official bags, other bags will be refused by the collector and misuse can be punished. The garbage bags have different colours, and each colour stands for a different kind of waste.

### **Blue PMD bags**

P: empty plastic bottles and flasks from drinks and bathing/cleaning products  
M: metal packaging. Cans, aluminium plates, metal cops, lids and tops  
D: drink cartons

**Never allowed:** butter tubs, yoghurt cups, plastic bags, plastic objects, aluminium foil, badly rinsed drink containers

### **Green GFT bags**

All organic waste: fruit and vegetable peels, tea bags, eggshells, coffee, plants, food leftovers, etc.

### **Grey bags**

All household garbage that is not paper, cardboard, glass, organic waste or PMD

### **Paper and cardboard**

These are also collected, but there is no special bag. You can put them in a cardboard box. There are special containers for glass (one for white glass and one for coloured glass) available all over town.

### **KGA (small dangerous waste)**

Most students have quite a lot of materials that are dangerous if dumped or burned, possibly leading to soil contamination. Batteries of any kind can be brought to supermarkets and deposited in the green box for batteries.  
Expired or unused medication is welcome in any pharmacy.

If you work with a big container you have to ask your neighbour to direct you to the nearest by.

**Not allowed:** light bulbs or flat glass (for instance from a window).

## **7. Health and safety**

### **A. Police**

Federal police: 101

Local police Hasselt/Zonhoven/Diepenbeek (HAZODI)

Thonissenlaan 15, BE-3500 Hasselt, tel. 011/26 26 66

#### **Office Hasselt**

011/26 71 00 – Mon-Fri: 08:00-12:00 and 13:00-17:00

#### **Office Diepenbeek**

Kogelstraat 47, BE-3590 Diepenbeek, tel. 011/32 33 00

Mon-Fri: 08:00-17:00 – Tue: 08:00-19:00 – Sat: 08:00-12:00

### **B. Fire department**

Willekensmolenstraat 120, BE-3500 Hasselt, tel. 011/22 49 24

### **C. Emergency services**

In cases of emergency, always give your address and telephone number. Speak slowly. It would be useful for you to learn a few words or expressions related to such cases in Dutch.

- Police 101
- International emergency number 112
- Ambulance, fire, emergency 100
- Red Cross ambulance 105
- Anti-Poison Centre 070/245 245
- Burns 02/268 62 00
- Suicide prevention 106 or 02/649 95 55
- Card Stop for Bank and Credit Cards 070/34 43 44

### **D. Smoking**

In Belgium you are not allowed to smoke in all public buildings and areas: bus and train station, airport, school, town hall, shopping centre, restaurants, sport clubs, factory, office, ...

### **E. Medical doctors**

Addresses of doctors: look for a doctor close to where you live in Hasselt

- [www.goldenpages.be](http://www.goldenpages.be)
- Look for “huisartsen Hasselt” in Google or Google maps

Evening and weekend service: from Saturday 08:00 until Monday 08:00 and on holidays (between 20:00 the evening before and 08:00 morning the next day), you have to contact the central weekend service: tel. 011/22 03 03, A. Rodenbachstraat 39, BE-3500 Hasselt.

### **F. Emergency**

In case of life threatening emergency dial 100 for an ambulance.

### **G. Hospitals**

Jessa Ziekenhuis, Campus Virga Jesse, Stadsomvaart 11, BE-3500 Hasselt, tel. +32 11 30 81 11

Jessa Ziekenhuis, Campus Salvator, Salvatorstraat 20, BE-3500 Hasselt, tel. +32 11 28 91 11

## H. Pharmacies

In Belgium drugs and medicines are only sold in pharmacies, to be recognized by the green cross. They are open every day except Saturday afternoons, Sundays and on holidays. When closed, all pharmacies will post in their window a list of after-hours pharmacies. This information is also published in the newspapers or on the website [www.apotheek.be](http://www.apotheek.be) You can also call 0900/10500 (€0,50/minute).

## I. Dentists

If you need urgent dental health care, you can make an appointment with a dentist. See [www.goldenpages.be](http://www.goldenpages.be) and look for “tandarts Hasselt”.

During weekends and holidays you can call +32 903 36950 to know which dentist is in practice.

## J. Offices of health insurance fund

Christelijke Mutualiteit: <http://www.cm.be/>

Neutraal Ziekenfonds Vlaanderen: <http://www.nzvl.be/>

Liberaal Mutualiteit: <http://www.liberalemutualiteit.be/>

Euromut Onafhankelijk Ziekenfonds: <http://euromut.be/>

Socialistische Mutualiteit De Voorzorg: <http://www.devoorzorg.be/>

Partena Onafhankelijk Ziekenfonds: <http://www.partena.be/>

## 8. Tourism

Tourist office Hasselt

Maastrichterstraat 59

BE-3500 Hasselt

tel. +32 11 23 95 40

<http://www.hasselt.eu/>

Tourist office Diepenbeek

Dorpsstraat 14

BE-3590 Diepenbeek

tel. +32 11 35 02 25

<http://www.diepenbeek.be/>

## 9. National holidays

New Year – January 1st

Labour Day – May 1st

Withsun and Whit Monday

National holiday – July 21st

All Saints' Day – November 1st

Christmas – December 25<sup>th</sup>

Easter and Easter Monday (variable dates)

Ascension (6<sup>th</sup> Thursday after Easter)

Regional Day of the Flemish speaking community – July 11<sup>th</sup>

Assumption – August 15<sup>th</sup>

Armistice Day (1918) – November 11<sup>th</sup>

## 10. Useful links

<http://www.belgium.be/>

<http://www.belgianrail.be/en/Default.aspx>

<http://www.brusselsairport.be/en/>

<http://www.charleroi-airport.com/en/brussels-south-charleroi-airport/index.html>

<http://diplomatie.belgium.be/en/> Information about Belgian foreign policy, foreign trade and development cooperation.

<http://www.flanders.be/en>

<http://www.hotels.be/>

<http://www.inbelgium.be/>

<http://www.pxl.be/>

<http://www.visitbelgium.com/>