

INFORMATION ABOUT YOUR ACCOMMODATION

Craigievar Development

Q: What is provided in my accommodation?

A: Your accommodation is a self-contained studio flat. The following items are provided in the bedroom:

- Bed, mattress and mattress protector
- Study desk, chair & lamp
- Bedside unit
- Mirror
- Blind
- Waste paper bin
- Wardrobe

There is a separate bathroom equipped with the following items:

- Shower
- Mirror
- Sink
- Toilet

The kitchen/lounge area of your flat is equipped with the following items:

- Iron & ironing board
- Cooker
- Microwave oven
- Toaster
- Kettle
- Kitchen bin
- Curtains or blinds
- Table or breakfast bar with chairs/stools
- Lounge furniture
- Occasional table
- Vacuum cleaner
- Fridge with freezer compartment
- Washing machine

Q: What do I need to bring with me?

A: We **do not** supply towels or bedding (sheets, duvet, pillow etc.), or kitchen items such as cutlery, crockery and cooking equipment, so you will need to provide these items yourself.

You will also probably want to bring photos and other personal items to make your flat quickly feel like home.

Please **DO NOT** bring strobe lights, chip pans, deep fat fryers for use on the hob, candles or any items with a naked flame, or portable heaters as these are all prohibited due to health and safety reasons.

Please note that it is the residents' responsibility to replace the light bulbs should this be necessary.

Q: What does the layout of my flat look like?

A: All flats in the main block (beginning with 8) have a large bedroom, a separate shower room and an open plan kitchen/lounge area. Flat 10 is an accessible flat so has a slightly different layout. There is an entrance area, wet room, accessible kitchen/lounge on open plan with a bedroom off.

Q: How much storage space is there?

A: In your bedroom, you get a wardrobe, desk and bedside cabinets. There are several cupboards in the kitchen.

Q: What colour are the walls in my bedroom?

A: Your walls are cream.

Q: What floor am I on?

A: Flat 10 is on the ground floor with separate access. The main block is 3 storeys (floors) high with 8A and 8B on the ground floor, 8D and 8E on the first floor and 8F and 8G on the second floor.

Q: Is there a lift?

A: No, there is no lift in the block.

Q: Can I get items delivered before I arrive?

A: Parcels must include non-perishable items only and are delivered at your own risk to arrive no earlier than Thursday 6th September. Items should be sent marked with your name and flat number c/o Robert Gordon University, Garthdee House Annexe, Garthdee Road, Aberdeen AB10 7QB.

Q: What internet facilities are there?

A: Internet access is included in your rent and is delivered via wireless facility in your bedroom and communal areas. There is also a wired (Ethernet) connection in each bedroom. Students must provide their own basic Ethernet/CAT5 cable for the wired connection.

When you arrive you will be given details of how to set up your devices for wifi access.

Q: What is the procedure for moving in?

A: Shortly before your lease start date, you will be e-mailed details of our online induction process. As part of the induction, you will be able to book an arrival slot and print off a Key Release form. Please ensure you bring this with you when you arrive along with a passport sized photo with your name and flat number clearly marked on the back. You will not be able to obtain your keys without providing this identification. The photograph is retained in the site office to check identification for collecting parcels or dealing with lost keys.

Your key collection point is at Garthdee House Annexe, Garthdee Road, AB10 7QB (accessed via Entrance 3 off Garthdee Road). The office will be open from 7am to 7pm Monday to Friday and from 9am to 6pm at weekends (between 8th September and 16th September only). Outside of these times, a member of the Reslife Team will be available to assist you. Contact details are provided on the Key Release form in the induction.

Please note that your accommodation is located approximately ten minutes' walk from the key collection point so if you are arriving by taxi, we suggest that you ask the taxi to wait for you.

When you arrive at the key collection point, a member of staff will check your Key Release form and photograph and issue your keys. There will be someone available to meet you at Craigievar Development once you have your keys.

Please note there is very limited parking at the site which is strictly for residents only. The accommodation is located in a Residents Parking Zone so take care if you are parking to drop off luggage.

Q: Do I need a TV Licence?

- A:** You must be covered by your own TV Licence to:
- a) watch or record programmes as they're being shown on TV or live on an online TV service, [such as All4, Sky Go and YouTube](#), or
 - b) download or watch [BBC programmes on iPlayer](#).

This could be on any device, including a TV, desktop computer, laptop, mobile phone, tablet, games console, digital box or DVD/VHS recorder.

The cost for a license is currently £150 - please see the TV Licensing authority website for further details: <http://www.tvlicensing.co.uk>

Q: Are there car parking & bicycle storage facilities?

- A:** There is very limited off-road parking for residents (up to 3 spaces available) at no additional charge. The property is located in a Resident Parking Zone and if you are not able to park in the designated parking spaces for Craigievar Development you will need to purchase a parking voucher costing £4.50 per day. These can be purchased on campus or from local shops in Garthdee. There are 6 bicycle racks available besides the clothes drying area.

Q: What is included in my rent?

- A:** Internet and basic personal contents insurance are included in your weekly rent. The factor is responsible for cleaning the external communal areas such as stairwells and landings.

Please note that your gas and electricity bills are not included in your rent. You are responsible for paying these and should ensure that you include these costs in your budget. Utilities are supplied through a meter which needs to be topped up by a card.

Q: What laundry facilities are available?

- A:** Each flat has its own washer/dryer in the kitchen for your use. You just need to supply the washing powder/liquid.

Q: Who am I sharing with?

A: The flats at Craigievar Development are all self-contained apartments and you will not be sharing your flat with anyone else unless you have booked together. However there will be other students living within the block.

Due to Data Protection legislation, we cannot tell you who will be in your block.

However, we have a Facebook group at

<https://www.facebook.com/groups/rguaccom2018/> where students can post where they are staying and find others staying in the same accommodation. This is a closed group which is only open to confirmed students with an offer to study at RGU.

Please feel free to join this group and share where you will be staying if you wish. We would advise that for security and privacy reasons, you do not disclose your new address in any public forum such as open Facebook pages or groups.

Q: What about Freshers?

A: For many students, the Freshers period events are the perfect opportunity to get to know new people and your new home. RGU:Union organise a number of events before lectures start and these are advertised through their website www.rguunion.co.uk/freshers and Facebook page www.facebook.com/rguunion.

The Reslife team are based at the accommodation sites and organise activities throughout the year, not just during Freshers. They advertise on the noticeboards around site and we would encourage you to follow their Facebook page for up to date information - www.facebook.com/rgureslife

Don't worry if you are under 18 or not into alcohol, Freshers is not all about club nights and there are a large variety of events that are not based around alcohol such as bowling, trips around the local area and cinema nights.

Whilst on the topic of social media, please be wary of joining groups claiming to be for Freshers or students in Aberdeen. The only official RGU Freshers pages are those given above – the rest are most likely to be marketing and PR pages.

If you have any questions that are not answered here, please see more information online at www.rgu.ac.uk/accommodation, chat with us online, email accommodation@rgu.ac.uk, phone 01224 262130 or text/WhatsApp us on +44 (0)7500 071207.